

Countryside Living...

A PERIODIC PUBLICATION OF THE DONALD ROSS LANDOWNERS ASSOCIATION, INC.

PBC Charter Review Process

Commissioner Karen Marcus and Assistant County Administrator, Brad Merriman gave a PowerPoint presentation and took questions at the July 12th Donald Ross Landowners Association meeting regarding the Charter Review Process that the County is currently undertaking.



On Nov. 6, 1984, Palm Beach County voters approved a home rule charter form of government. The charter, in essence, is the document that spells out how county government will operate. The four main changes to county government are that the charter:

1. establishes true home rule;*
2. provides initiative procedures that allow voters to create new local laws and modify or amend local laws;
3. provides a process to modify or amend the charter itself;
4. provides voters with a process to recall county commissioners.

The charter enables Palm Beach County voters, through their elected officials, to have greater independence in determining how their local government will function and what services it provides. Previously, many changes to county government required the approval of the Florida Legislature.

Since taking effect in January 1985, the charter has had several voter-approved additions (amendments), but not a thorough, grass-roots level review. Download a copy of Palm Beach County's Charter at <http://www.pbcgov.com/countycommissioners/pdf/charter.pdf>.

Citizen participation in this review process is of utmost importance to the people who have been elected to represent them. Please take the time to review this website, provide your feedback via the online survey and if convenient, plan to attend one of the upcoming charter review information sessions.

*True home rule gives the Board of County Commissioners the ability to create local laws, through a local public hearing ordinance procedure, that are not in conflict with or specifically prohibited by state general law or the state constitution. This process is done without going to the Florida Legislature to request special legislation to create these laws.

Due to time constraints the regular Donald Ross Landowners meeting was not held.

Officers and Committee Member

Officers:

President -	Chris Reinhardt	762-1281
	reinhardm@bellsouth.net	
1st Vice President -	Kevin Baker	748-3376
	Kevin.Baker@thetstreet.com	
2nd Vice President -	Sheri Murray	601-1647
	sherimurray@gmail.com	
Treasure -	Kevin Parkes	441-2855
	parkescpa@yahoo.com	
Secretary -	Ellen Meehan	401-9331
	ellen1981@live.com	

Committees:

Newsletter Editor/Advert. -	Sheri Murray	601-1647
	sherimurray@gmail.com	
COP Patrol & Disaster Assistance -	Mike Ryan	762-3514
	alaei@bellsouth.net	
	Bill Bolds	626-7638
	Bbolds@bellsouth.net	
Neighborhood Watch -	Cindy Divine	744-8122
	Divinelabs@aol.com	
Park/Playground -	Sheri Murray	601-1647
	Chris Reinhardt	762-1281
	Sarah Applegate	741-1140
	Bob Berman	627-1118

Information:

Landowners Association -	www.mypbce.org	
Facebook Page -	www.facebook.com/pages/Palm-Beach-Country-Estates-Neighbors	
Park/Playground -	www.twistypinesplayground.org	
Neighborhood Watch -	pbccenw@aol.com	
SIRWCD -	www.sirwcd.org	747-0550
Equestrian -	Beverly Bean	575-4411
	bbeaninc@bellsouth.net	
Community Historian -	Mike Danchuk	626-2530
	Wetjets@aol.com	
Webmaster -	Mark Powell	(561) 460-8921
	markapowell@gmail.com	

South County (West)
Wednesday, July 6, 6:00 p.m.
Hagen Ranch Road Branch Library
14350 Hagen Ranch Road
Delray Beach, FL

District 3 Town Hall Meeting
Monday, July 25, 6:00 p.m.
Charter Review Topic
City of Atlantis Council Chambers
260 Orange Tree Drive
Atlantis, FL 33462

District 7 Town Hall Meeting
Friday, July 29, Noon
Charter Review Topic
Governmental Center
6th floor Commission Chambers
301 N. Olive Avenue
West Palm Beach, FL 33401

Message from the President

The rainy season is finally here and our lawns couldn't be happier, but so to is hurricane season. For those residents who lived in the neighborhood or in the area during the 2004 and 2005 seasons you know the type of damage and problems our neighborhood faced after the storms. Trees and branches were down everywhere, some roads were flooded, and power was out for days.

I was very proud the way our community handled the situation. Neighbors helped neighbors. Residents with chainsaws and front-end loaders came out to help clear the roads and helped neighbors with downed trees. Residents got together and had barbeques to cook up thawing meat in freezers. Resident FPL workers and electricians did what they could to restore some of the power or identify and report problems.

It's been 6 years since we have had a major hurricane and I think a lot of people have become complacent in their hurricane preparations. Dr. William Gray of Colorado State University, the leading authority on hurricanes has predicted a 71% chance Florida will be hit this year by a major (category 3-4-5) hurricane.

Palm Beach Country Estates is not in a mandatory evacuation area and we are no longer considered in a flood zone. Although, if a category 4 or 5 was headed our way my family along with all our pets have plans to leave for a few days. After Frances (cat. 2 at 105 m.p.h. at landfall) and Jeanne (cat. 3 at 120 m.p.h. at landfall) some roads and yards were flooded for a few days. Some roads were impassible for low cars. Power was out from 2 days to almost a week in some areas of the neighborhood. If you do choose to stay, be prepared for power outages. Wash all clothes



and dishes before the power goes out. You'll go through a lot of clothes cleaning up the yard or fixing the house. If your still on a well and the power goes out, so does your water. Clean out a bathtub with liquid bleach and fill with water. You can use this extra water for cleaning dishes, washing up after working in the yard or filling the toilet tanks to flush.

But, if you have pets or kids, a full tub can be a safety hazard. Keep the door closed at all times. If you don't have a gas grill, you might consider getting one or at least a small charcoal one. When the meat in the freezer starts to thaw you can cook out. You can also prepare and freeze foods ahead of time to cook or re-heat on the grill such as soup, stews, or other meals. Water can be heated for boiling food, making coffee or tea, heating baby bottles or for bathing.

The easiest way to prepare for a tropical storm is to create a family plan including your pets. Put together a simple hurricane survival kit and prepare your yard and home.

Your family plan should include an out-of-state friend or family member as a family contact, so all your family members have a single point of contact. Sometimes when phone service is disrupted it's easier to call out of state rather than in. The out of state contact can then call the others. Don't forget to call that person after the storm to let them know you are ok. Your hurricane kit should have at least 1 gallon of water daily per person for 3 to 7 days. At least enough food for 3 to 7 days including non-perishable packaged or canned food, snack foods, juice boxes or bags,

Continued on Page 8 Hurricane Info

May Meeting Speaker Representative Pat Rooney

Newly-elected Representative Pat Rooney attended the Annual Meeting at Palm Beach Country Estates and provided constituents with a legislative update for 2011. A summary of his presentation follows:

Budget: The state deficit this year was \$3.8 billion which was largely impacted by the fact of no federal stimulus this year. Many cuts were made to reach a total budget of \$70.4 billion.

Beach Renourishment: Was slated to be defunded but many citizens lobbied to keep. The state was able to get a small budget of \$60 million, some of which will be for Palm Beach County which helps with tourism and property values.

Public Libraries: Was slated for 50% defunding but they were able to find \$21.3 million largely through trust funds and federal matching programs for public libraries.

Persons with Disabilities: Also, slated for huge cuts, Rooney and others felt strongly about helping these impacted individuals as much as possible but the state had to choose between funding

disabilities or funding cancer research. They did keep small budgets for both, around \$50 million, largely through trust funds.

Growth Management: There has been much discussion on the power of developers being able to do whatever they want with poor management of the process. Legislation was passed basically giving most of that power back to the local and county governments to determine what growth and type of

Continued on Page 4 Rooney

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Donald Ross Landowners Minutes

Minutes - May 17, 2011

Meeting was called to order at 7:34 by 1st Vice President Kevin Baker. In attendance: 1st Vice President Kevin Baker, 2nd Vice President Sheri Murray, Secretary Ellen Meehan, and Treasurer Kevin Parkes. President Chris Reinhardt was unable to attend.



Annual Meeting Elections were held as required in the by-laws. Chris Reinhardt was re-elected as President, Sheri Murray was re-elected as 2nd Vice President and Kevin Parkes was re-elected as Treasurer.

Treasury Report The association has approximately \$20,000 in the operating account and \$8000 in the legal account. We collected about \$19,000 in membership dues so far this year which is a great number for PBCE.

Secretary Report The minutes of the March meeting are online and are in the May Newsletter.

Guest Speaker Congressman Pat Rooney addressed the residents with a legislative update. A summary of comments will be online and included in the next newsletter.

Old Business

Neighborhood Watch/C.O.P. Program: Mike Ryan reported that the program is still running well. There was a small increase in the number of incidents this year including car break-ins and burglary attempts. The burglaries continue to be cars left unlocked with valuables inside. The sheriffs department has been successful in catching individuals and recovering some goods by monitoring pawn shops. A correction to previous reports is that COP recorded 10,000 miles covered, not hours. Last month COP recorded about 8000 miles. COP had an award dinner and Palm Beach County was chosen for the award for best COP program. We can still use more volunteers for the program. **SIRWCD:** Mike Danchuk reported that the park funding received final approval and work on the park will begin this summer. The roads that voted for paving have been bid and the lowest bids received the contracts; the process is continuing for paving said roads and construction should start in August. Unfortunately no local contractors bid on these projects. **Sidewalks:** A resident inquired as to why the front sidewalk is cement and the new sidewalks are asphalt. It was explained that the county builds all sidewalks and that they build them the least expensive way possible. The association is still in

contact with the county regarding the new sidewalks that were not constructed properly and have damage and grass growing in them, so this should be addressed by the county. **Front Entrance:** The community overwhelmingly selected the new sign with the Sandhill Crane for the front entrance so they will be installed soon. In addition, we will be adding more permanent lighting to both signs. Thank you to Tim Brown, Mike Ryan and George Gillespie for your electrical work on the lighting. We will be contracting for the trimming, edging and mowing of the front entrance area. **Park:** The community park construction will start this summer with SIRWCD PBCE funds paying for the initial parking lot, irrigation, fence and landscaping. The Twisty Pines park fund will then be used for items such as the playground, fitness trail, and courts. New fund raising will begin when residents can see progress being made. Several residents had great input for the park and for fundraising so we will be encouraging and using all good ideas.

New Business

Bulletin Board: The association plans to erect a Community News Bulletin Board in the park as a free-standing display case where we can post the newsletters and park activity notices. **Facebook:** If you go to our website www.mypbce.org there is a click-thru to the "Palm Beach Country Estates Neighbors" Facebook page. This is one more tool

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Speaker Pat Rooney

Continued from Page 2

development is best for their counties. The state now is only involved with those decisions that directly impact the entire state.

Pension Reform: A big topic this year in the country, legislation was passed for state employees to contribute to pensions. Originally the governor wanted a 5% contribution by state employees to their pensions but a final vote settled on 3%. Although many Florida residents voiced strong opinions on the topic, Florida was one of just a few states where no contributions were being made by employees. Most states have higher contribution rates, many at a rate of 10%.

Pill Mills: This has been a big problem for Dade and Broward Counties and somewhat for Palm Beach. Legislation was passed unanimously to address the issue which includes a database that helps reveal abuses of pain prescriptions.

Local Governments: Legislation was improved to allow city and county governments the ability to lease government-owned properties more easily and efficiently. This helps local small businesses such as stores, restaurants, coffee shops, etc., to provide goods and services more quickly in government facilities.

Certified Athletic Trainers: Our high schools do not have certified athletic trainers at athletic events and cannot afford to

provide them. Since it is potentially an unfunded mandate the state is looking into feasible ways to allow insurance to cover services provided by trainers and address the issue to minimize injuries and physical damage to students.

Government Efficiency: Rooney and other legislatures are looking into better ways to increase efficiency in government largely by addressing the practice where taxpayers pay for elected officials to be in Tallahassee for committee meetings when there are long periods of time where no meetings are being held. Technology and scheduling can be used to reduce these costs.

Corporate Citizenship: Rooney and others are looking into where we can improve corporate citizenship programs which improves local corporate partnerships with local charities that positively impacts those charities and communities. In Palm Beach there are 600 local charities which could benefit from such programs.

Constituent Bill: This is another efficiency bill which allows pharmacists to more efficiently fill prescriptions for state employees.

Mortgage Fraud Detection: Government is looking at ways to address the fraud that has emerged with rent-to-own mortgages, a problem which has increased largely due to the foreclosure and housing market crisis.

QUESTIONS:

Most questions from the residents dealt with the insurance issue in Florida and the cost of homeowners insurance. The government is looking at allowing rates to increase to improve competition and make Citizens the insurer of last choice not first or only choice. Residents of Florida (particularly coastal residents) are already suffering with the current cost of insurance and fear the increasing costs they will face in the future. Rooney agreed with the residents that this is a huge issue that has multiple facets that need to be addressed and that it is going to take years to resolve. Two points in particular were addressed which Rooney agreed to look into: 1) the increased cost of insurance in PBCE due to our distance from a fire station and whether this rule can be adjusted. 2) the power of the banks to determine the amount of insurance mortgaged properties must have which is often in excess of what the homeowner desires.

Finally, a resident questioned the election vote and Rooney explained that government changed the voting rules which now allows only one week of early voting rather than two but maintains the total hours available for early voting. This decision along with other administrative decisions were implemented to reduce the cost of elections to taxpayers.

Rooney appreciated the opportunity to speak with PBCE residents and thanked them for their time and interest. All residents can contact Representative Rooney's office if they have further questions or issues.



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Donald Ross Landowners Minutes

Continued from Page 3

available to residents to stay connected and get community information. **Community Events:** The Trunk-Or-Treat was a great success and we will be looking into also having a free Winter Festival with a Holiday Lights Hay Ride. **Clean Neighborhood:** Residents questioned ways to keep our neighborhood clean and attractive. It was reiterated as published in the newsletter that county ordinance prohibits placement of garbage cans before 3:00pm the day before pick-up and must be removed the same day as pick-up. This does not apply to yard waste. Also, residential property may not be used for open storage of inoperative motor vehicles, garbage, waste, trash or debris. Thank you to all the residents who regularly pick up garbage along the roads and maintain their properties - this has a huge impact on keeping our community attractive and marketable.

Meeting was adjourned 9:28

Submitted by: Ellen Meehan, Secretary

Election of DRLA Board Results

On May 17th the Donald Ross Landowner's Association held it's annual meeting to elect new officers. The offices that were up for election were President, 2nd Vice President and Treasurer. The current officers all ran un-opposed and therefore were re-elected to their board seats.



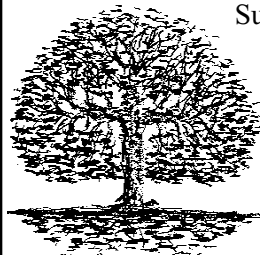
Park Update

The contractor who is going to be paving the roads will also be doing the parking lot at the park. The road project should start in July and the contractor has 120 days to complete the job, including the parking lot. They are going to start in the north end of the neighborhood and work their way south. We also heard from Wendy Tuma from Urban Design Kilday Studios that the county HAS relaxed the landscaping requirements. Wendy is a PBCE resident and will be drawing up a new set of landscape plans, which should reduce the price.



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GOODYEAR

PBCE RESIDENT SINCE 92'
ASK ABOUT THE PBCE DISCOUNT

Road Paving Update

Financing for the 16th Plan of Improvements has been concluded. The total estimated annual payment per parcel for the Palm Beach County standard asphalt roads is approximately \$869 per parcel for a period of 15 years, 11% below the previous estimate.

The total estimated annual payment per parcel for OGEM roads would be approximately \$501 per parcel for a period of 15 years, 21% below the previous estimate.

If landowners choose to, they may pay in full without financing -- estimated at \$9,036 for the asphalt roadways and \$5,208 for the OGEM roadways.

The actual per parcel assessment may be more or less than the estimate. Should the actual cost be less than the estimate, a refund will be sent to those landowners who prepaid. If the actual cost is more than the estimate, an additional billing would be sent to those landowners who prepaid.

The cut-off date for prepayment is August 10, 2011. Please call Holly Rigsby at the District Office at 747-0550 for details.

The contractor has a total of 120 days to complete all the road paving



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Citizen Observer Patrol

Citizen Observer Patrol Update 7-11

We had a bit of an uptick with our crime in May. There were several vehicle burglaries, a couple of home burglaries, and a stolen vehicle. Several arrests have been made. Vehicle burglaries are the easiest crime to prevent. They almost always involve unlocked vehicles that people left valuables in. Take your valuables in and lock your car – problem solved!



We had a pretty good month in June. Crime subsided through increased volunteer patrols at night and good police work by the Sheriff's Department. Our COP Unit had a very good month with 8,126 miles patrolled and 935 volunteer hours. Last month the COP Update reported 10,000 hours. It should have been 10,000 miles, which is still a great accomplishment.

Our local COP Unit now has two volunteers certified for bicycle patrol. Bike patrol is not an alternate or substitute for the vehicle road patrols but an extra duty. Bikes can be used for neighborhood patrol and also park patrols like on our new Bluegill Trail and Riverbend Park. The bikes may also be taken to any County Park or County event for patrolling.

The COP meeting this month was held in the new Jupiter Farms Community Center in the PB Co Jupiter Farms Park. We have out grown the Sheriff's Substation in Sierra Square. The meeting this month was combined with our annual training session. This year's training was a review of proper radio communications.

It was proper radio usage that helped COP volunteer Charles Shuford save a man's life recently. While on patrol, Charles heard radio calls about a stabbing victim in our community. He realized rescue services were dispatched to a similar address in The Acreage. Charles called in the correct location. His quick action got the paramedics on the scene at a time when they were

Continued on Page 6

Gary Poland

Chuck George

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FREE ESTIMATES

Citizen Observer Patrol

Continued from Page 5

en route to the wrong location. For his actions, Charles has been awarded the Lifesaver Award from the Sheriff's Department and also the COP Volunteer of the Month Award.

Congratulations Charles !!

It's summertime and the COP offers a house check service for homeowners who leave town. Just fill out the form and send it in, and patrol volunteers will periodically drive by your home to check for any signs of suspicious activity while you're away.

We have a top notch unit with great volunteers that are part of a top notch organization that provides a great service to our communities. We still have many time slots to fill to do a thorough job though. Please consider joining our fine organization and doing your part to help keep our neighborhood safe.

Anyone with questions feel free to contact me.

Sincerely,

Mike Ryan

alaei@bellsouth.net

747-3233

C.O.P. Hero!

Congratulations Charles Shuford! Charles has been awarded the Lifesaver Award from the Sheriff's Department and also the COP Volunteer of the Month Award.



Palm Beach Country Estates Fire Hydrant Letter

Please visit this link for an official letter from the District Engineer regarding the installation of fire hydrants throughout Palm Beach Country Estates as part of the potable water project. Residents have requested such a letter to provide to their insurance companies.

http://www.sirwcd.org/PBCE_Hydrant_Letter.pdf

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Sidewalk Update

After the May meeting, two calls were made to the county regarding the grass growing up through the sidewalks. I called Commissioner Marcus's office about the problems. Her office contacted the County's Road & Bridge Division who's response was that the pathway was constructed to standards with the appropriate amount of asphalt and base materials.



They noted that it is a common occurrence for grass to grow through the asphalt. Not what I wanted to hear, but they did say Road & Bridge will send a crew out to treat the areas with herbicide to kill the vegetation.

Michael Danchuk talked to Motasem (Moe) Al-Turk, the director in charge of sidewalks for the County.

He said that he would expedite having the sidewalks looked at and get the contractor to make repairs if needed.

Either way, hopefully we will see something happen in the next several weeks.

I would like to thank those residents who mow and edge the sidewalks on their property. This extra work on their part (or their hired landscape company) will extend the life of the sidewalks, it looks great and benefits the entire community.

Chris Reinhardt

Gillespie Plumbing

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South Indian River Water Control District

The regular meeting for June was canceled because the staff and manager were at a State conference.

Road paving for the asphalt roads should begin near the beginning of July, paving for OGEM (Jupiter Farms only) roads should begin by the end of July.

Work is underway on the canal dike south of 150th (PBCE). The dike is being restored to the original design specs and should be completed by the end of July. This work is being done to compensate for increased water levels in the natural areas by South Florida Water Management District.

As a reminder, our area is still deeply affected by a serious drought. Only water your lawns twice a week, and be very careful with fireworks.

These are my personal observations of the events mentioned and are not the official opinion, nor record, of SIRWCD or its Board of Supervisors.

Sincerely

Mike Ryan

ryan@sirwcd.org

747-3233



Hurricane

Continued from Page 2

sports drinks (it will be hot out during clean-up) foods and supplies for pets, infants or the elderly, non-electric can opener, cooking tools, a gas grill and fuel for cooking or heating water.

Aluminum foil and pans for cooking, paper plates and cups, plastic utensils, ice for coolers. Refrigerators will not stay cold for long and milk and other perishables can be stored longer in a cooler with ice. Also have a first aid kit, basic over-the-counter medications, and an extra month or two of essential prescription medications and supplements. Some other essentials include duct tape, plastic sheeting, tarps or plywood for repairing windows or roofs, tool kit, flashlights, battery operated radio and NOAA weather radio, battery operated fans (it will be hot) and plenty of batteries. Fully charge cell phones with extra battery and a traditional (not cordless) telephone set. Fill the cars up with gas and any extra gas cans. Gas stations may be out of power for a while or may have delivery problems. The Abacoa BP gas station and Publix have generators but the lines will be long and they may have delivery problems.



Continued on Page 9 Hurricane Info

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Hurricane Information

Continued from Page 8

Have some cash, with some small bills. Banks and ATMs may not be available for extended periods.

Make sure that all of your supplies are protected from insects, rodents, bright light and moisture by packing them in heavy-duty plastic totes or specially built survival food storage systems. Make sure all food, water and other supplies are ready when you need them and safe from contamination by sealing them off completely from insects, rodents and water damage.

Bring pets indoors well in advance of a storm - reassure them and remain calm. Make sure that your pets are current on their vaccinations just in case you do have to evacuate. Have a current photograph. Keep a collar with identification on your pet, in case a door or window is damaged and they escape. Even my cats, who are strictly indoors where a collar and tags during a hurricane in case they get out. Have a leash on hand. Walk pets on a leash until they become re-oriented to their yard. Often, familiar scents and landmarks may be altered or your fence could be damaged and pets could easily be confused and become lost. Also, downed power lines, reptiles brought in with high water, wild animals and debris can all pose a threat for pets after a disaster. After a disaster, animals can become aggressive or defensive - monitor their behavior.

During the worst part of the storm go to a safe room or the safest areas in your home. Stay in an interior room such as a bathroom or walk-in closet. Stay away from windows, skylights and glass doors. In case your house is damaged keep a hammer and screwdriver close by (to break through debris) and an air horn (to signal for help). Determine escape routes from your home and places to meet outside.

To prepare your yard, all major cutting of vegetation, such as major trimming or tree removal should be completed December through April, long before June 1, the beginning of hurricane season. While there are no storms in the area, cut back all trees and weak branches that could contact buildings. Thin your foliage so wind can flow freely through branches, decreasing the chance that trees/plants will be uprooted. Place tree trimmings at the curb on Tuesday, our regular scheduled bulk waste collection day and follow the 6/50 rule (i.e. six feet in length and each piece cannot exceed 50 lbs. in weight). Containerize small pieces of vegetation such as pine needles, pine cones, coconuts, leaves, twigs, etc., in bags or cans that weigh less than 50 lbs. Clean your yard of any items that could become missiles in a storm such as old lumber, broken lawn furniture, etc.

Once a storm has been named, do not cut down trees or do major yard work. Do not begin construction projects that produce debris. Once a watch or warning has been issued, do not trim vegetation of any kind. Mass cutting places a tremendous burden on the normal collection process and there is not enough equipment or manpower to collect the additional material before

the storm makes landfall. You could put not only yourself at risk but your neighbors as well. Do not take materials to the curb, transfer stations or landfill during a watch or warning period. Services may be suspended and facilities closed early to prepare for the storm. Secure any lawn furniture, potted plants, building material or anything else loose in the yard that could become an air born missile or move them to the garage or shed. After the storm has passed please be patient. Keep household garbage, recycling and vegetative and /or construction storm debris in separate piles. SWA's number one priority is the collection of household garbage. Securely containerize all household garbage in plastic bags or cans to avoid animals and place curbside on Tuesday or Friday morning.

No one wants to be in a hurricane, but the key to riding out the storm is being prepared.

Chris Reinhardt - President DRLA

(Information from wptv5, NOAA, SWA, and PBC websites)

Notice of increased traffic in September

The Rev. Lian Hung of the True Buddha St Dak Temple on the corner of 69th and Donald Ross Rd. wanted to let residents know the Temple is expecting an important visitor in September and he is expecting an increase in traffic for the event. Grand Master Sheng-Yen Lu will be visiting the Temple to help celebrate their one year anniversary.

Rev. Hung has already spoken to the Sheriffs Department about the parking and traffic situation. He said he is looking into a possible agreement with FAU for parking and possibly a trolley or some other service to transport people to and from the Temple.

For more information you can contact Rev. Hung through their website at <http://www.stdaktemple.com/Contact.html>.

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